

*medical
aid
society*
there when you need us.



member guide
2008

IMPORTANT CONTACT DETAILS

Client Service Department (including PMB queries)

Namibia tel	+27 21 480 4610
South Africa tel	(021) 480 4610 or 0800 001 607
Namibia fax	+27 21 480 4969
South Africa fax	(021) 480 4969
E-mail	bpsa@mhg.co.za
Website	www.mhg.co.za

ER24 emergency services

Namibia	061 230 505 or 112 (cell)
South Africa	084 124

Hospital pre-authorisation

Namibia	+27 21 480 4762
South Africa	0800 007 092

Confidential HIV & AIDS Programme

Namibia	+27 21 480 4804
South Africa	0861 888 300

Oncology Programme

Namibia	+27 21 480 4073
South Africa	(021) 480 4073

Chronic medication

Namibia	+27 21 480 4610
South Africa	(021) 480 4610 or 0800 001 607

Chronicare

Customer service & information line	0860 102 304 or (011) 660 4005
Fax	0866 737 027 or (011) 660 4099
E-mail	info@chronicare.co.za

KPMG Fraud Hotline

Namibia	+27 21 480 4610
South Africa	0800 200 564

Pension queries (Alexander Forbes)

0800 112 157

PPN (Preferred Provider Negotiators for optical care)

Namibia	+27 41 506 5961
South Africa	0860 103 529